

Press Release: INFO AG clusters activities for customers from the public sector and strengthens its team by adding a new division head

Hamburg, January 27, 2010

INFO AG, one of the leading providers of IT outsourcing and IT consulting in Germany, has started off 2010 by clustering its consulting activities for customers from federal, state and community administrations, at institutions of higher education and large-scale research facilities, as well as from non-profit organizations in the newly created business division "Public Sector". INFO AG was able to win over Dr. Carsten Witt to head the division. "INFO AG is expanding its management team through the addition of Dr. Carsten Witt, an experienced colleague whose wide-ranging expertise in the field is going to decisively drive the establishment of this new unit ahead. We eagerly look forward to working together successfully," explains Thomas Stoek, member of the board in charge of sales, business development and marketing at INFO AG.

INFO AG is multiply certified – as a Gold Partner by SAP and SAP BusinessObjects, by Microsoft and by CoreMedia. Dr. Witt is convinced of the possibilities that emerge solely due to this broad, authoritative competence in designing solution architectures and integrated business processes with capabilities for the future: "Our customers want workflows that are efficient and able to be mastered by users, too. In light of the background of system-transcending know-how at INFO AG, we can fulfill those requirements in very special ways."

The consulting services at INFO AG for the public sector cover the entire life cycle of IT projects. The strategy and conception of sophisticated IT solutions are just as much a part of the portfolio as solution implementation and operation. As a result INFO AG offers its customers from the public sector a holistic approach towards services, an approach based on in-depth knowledge of the particular business processes belonging to this customer segment.

CV Dr. Carsten Witt

Dr. Carsten Witt holds a degree in business and has headed the Public Sector division at INFO AG since January 1, 2010. Prior to this capacity he was a member of staff in the Controlling department at a company involved in the aviation and aerospace industry, then moved on to become a research associate at a professorial seat for industrial operations theory and organization, where he attained his doctorate. From 1998 to 2009 he held various positions at IDS Scheer AG, the last of which as head of the business unit Government.

Background information on INFO AG (www.info-ag.de)

Founded:.....1982 (listed on the stock exchange since 1987)
Field of business:.....IT services
Staff:.....approx. 500
Locations:.....Hamburg (headquarters), Oberhausen

INFO AG began in 1982 as a specialist for backup services. Today the company is a full-scale service provider that numbers among the leading providers of IT outsourcing and IT consulting in Germany. The portfolio at INFO AG encompasses the planning, implementation and operation of sophisticated IT solutions. From advisory consulting to setting up the IT infrastructure and on to the process steering of entire value-creation chains, INFO AG offers a holistic service approach. INFO AG is an SAP System House and a Microsoft Gold Certified Partner, and currently operates three data centers in Germany (at two locations in Hamburg, one in Oberhausen).

The spectrum of offers at INFO AG is oriented primarily towards mid-sized companies. The clear expertise demonstrated lies in understanding the business processes and needs of this customer segment. INFO AG offers its customers the portfolio and methodologically professional plan of action of a global provider combined with the mindset and working methods exhibited by a mid-sized enterprise. These include short routes without red tape, direct, personal contacts and a high degree of flexibility and dependability.

The services rendered by INFO AG are subject to strict quality standards and regularly certified in compliance with DIN EN ISO 9001:2008 and ISO/IEC 27001:2005. They are also audited pursuant to SAS70 II/IDW EPS 951 B. The processes involved in the services are furthermore audited on a recurring basis by an independent auditing company in compliance with SAS70 II/IDW EPS 951 B. In addition, the processes at INFO AG are aligned closely to the ITIL standard. All services are transparent and measurable, while handling and stewardship are contractually assured through Service Level Agreements (SLA). The dependability of the performance commitment on the part of INFO AG and the faith of our clientele form the basis for the company's success: INFO AG generates more than two thirds of its turnover from long-term contracts. The list of customers at INFO AG includes Reemtsma (ITG), SIGNAL IDUNA, Hitachi Power Europe and SPIEGEL-Verlag.

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