

Zielgruppe: Fachmedien
Verteiler: Gaswirtschaft
Rubrik: Unternehmen, Kooperationen, IT-Services
Anschläge: 338 Wörter

IT outsourcing specialist based in Hamburg provides GASPOOL with comprehensive IT service portfolio

INFO AG set new standards in the field of comprehensive IT service at the inauguration of the GASPOOL offices in Berlin.

Hamburg, December 02, 2010. --- Rigid workaday worlds were yesterday: Today everyone on staff at GASPOOL obtains their core and office applications in merely around 45 seconds via internet, depending on their profile. Local installations and data retention on client computers are omitted. The necessary hardware such as Thin Clients, monitors and printers are made available 'as a service', replaced immediately in the event of malfunctions, and invoiced flexibly solely according to usage. Reacting at any time to the current statutory conditional framework, and thus to the market requirements that go hand-in-hand with it, calls for a flexible IT infrastructure. With INFO AG, its efficiently capable IT service provider, GASPOOL was ready to get to work after only two and a half months.

"We have to focus on our core business and need an IT service provider that operates our IT systems and applications reliably while giving us added support when dealing with innovative topics," says Ingrid Peters, a member of executive management at GASPOOL Balancing Services GmbH. "What's more, the central steering of all IT partners supplies us with complete solutions that we can utilize quickly. With INFO AG, we are banking on a full-scale IT service provider we have been working with successfully for over a year."

"Flexible IT services and invoicing models are services that exhibit a solid capability for the future. These are services that truly orient themselves to customers' wishes," explains Thomas Stoek, member of the board at INFO AG. "This way our customers can respond rapidly to new demands in their business."

INFO AG is drawing on its resources of tried-and-true security software partners so that staff access to individual virtual work environments at GASPOOL takes place as securely and performant as possible. With the help of token authentication combined with a Citrix access gateway and a Citrix server farm in the background, INFO AG was able to meet the high security standards GASPOOL had set for work.

The basis for the project's success is an optimum interplay of all services stemming from INFO AG. The cornerstone thereby is an IT infrastructure with high availability that INFO AG has already been running for GASPOOL for more than a year. Above and beyond this, INFO AG

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has also taken over project management in its entirety, which means that the IT service provider from Hamburg now governs the overall coordination of everyone involved in a given project, as well as on-schedule delivery of trades and craftsmen requested in accordance with the project plan.

About INFO AG

INFO AG is a full-scale service provider that numbers among the leading providers of IT outsourcing and IT consulting in Germany. The portfolio at INFO AG encompasses the planning, implementation and operation of sophisticated IT solutions. From advisory consulting to setting up the IT infrastructure and on to the process steering of entire value-creation chains, INFO AG offers a holistic service approach. INFO AG is an SAP Gold Partner and a Microsoft Gold Certified Partner, and currently operates three data centers in Germany (at two locations in Hamburg, one in Oberhausen). The list of customers at INFO AG includes Reemtsma (ITG), SIGNAL IDUNA, Hitachi Power Europe and the SPIEGEL-Verlag publishing group.

About GASPOOL

GASPOOL is a subsidiary of the long-haul gas grid operators DONG Energy Pipelines GmbH, Gasunie Deutschland Transport Services GmbH, ONTRAS – VNG Gastransport GmbH and WINGAS TRANSPORT GmbH & Co. KG, and has its headquarters in Berlin. The purpose of the company is the operation and management of a market sector for H-gas in Germany that transcends regions. The GASPOOL market sector unites the former market sectors H-Gas Norddeutschland (North Germany), ONTRAS and WINGAS TRANSPORT, and includes around 300 downstream natural-gas transport grids. As a result of integrating the market sector H-Gas Norddeutschland, the firm StatoilHydro Deutschland GmbH is involved in this market sector cooperation, too.

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